

## Go! Underground® - An insight tour of your organisation



### Improve the performance of your business by:

- Focusing on customer needs and setting clear goals;
- Aligning business goals, customer needs, products, processes and resources;
- Creating more business effectiveness and efficiency.

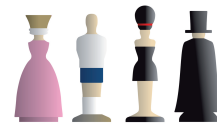
Go! Underground® offers you an interactive workshop to discuss performance improvement, address gaps between current and desired situation and finally formulate specific and measurable actions.

No time consuming interviews with employees, long ineffective meetings or imposed actions; but awareness, input and supported actions for performance improvement in just one day!

### The workshop

Go! Underground® takes your team on an insight tour through your organisation. You will take the “Underground” for quick and efficient travelling. The tour will guide you through the Plan-Do-Check-Act routes. You will pass stations such as: Customers, Management & Leadership, Processes & Resources and Reports.

Similar to the real *Underground* you will find yourself exploring the depths of certain routes. But you will also surface and survey where you are and what route you should take. Discovering and aligning is key! *Queen, David, Amy* and *Jack* will be your guides on this tour. With their diverse characteristics they will help you look at your organisation from different perspectives.



### Learning objectives

#### ➤ After a Go! Underground® workshop participants will have:

- Shared focus on the important aspects of their organisation (i.e. business goals, customers needs, management, culture, processes, products, resources, planning and control and reports);
- Improved awareness of the relationship between these aspects;
- Improved awareness of the benefits of continuous improvement (plan-do-check-act);
- Improved awareness of team roles and their contributions to business performance.

#### ➤ The discussions, questions, insights, reflections and much more are written down during the workshop. These are analyzed and presented to participants and management in a separate meeting. Thus providing an overview of:

- the gap between the current and desired situation in terms of focus, awareness and alignment but also effectiveness, efficiency and performance;
- Ambiguities and contradictions in aspects of your organisation.

Furthermore this final presentation offers you (1) an action list for quick wins and (2) advises on a roadmap for a change program to realize performance improvement.

### Target Audience

- Management teams
- Change teams
- Employees who need to create shared awareness

### Brief description

Participants of a Go! Underground® workshop use a table size game board, special tokens, a dice and custom made question cards to complete their insight tour.

During a 5-hour workshop, participants compete in small teams for the highest final score. Points are obtained by answering questions. These questions are related to your specific business goals and aspects of your organisation. Extra points can be earned by showing in-depth (*Underground*) knowledge, awareness of the relationships between aspects and/or awareness of the drivers of continuous improvement.



Wildcards, unexpected obstacles on the tour and opinionated guides can cause setbacks, loss of points and a lot of fun.

Please contact Virna Ten Jet Foei ([Virna@take-ten.nl](mailto:Virna@take-ten.nl)) for more information or visit [www.go-underground.nl](http://www.go-underground.nl)